HEALTH PLAN & VENDOR CONTACTS

(For Employer Use Only)

September 2016

ANTHEM Blue (NE & SE)	PRIMARY CONTACT NAME EMAIL ADDRESS	PRIMARY CONTACT PHONE/FAX NUMBER	ALTERNATE CONTACT NAME EMAIL ADDRESS	ALTERNATE CONTACT PHONE/FAX NUMBER
Membership and Coverage	Amanda Colvin and Eric Peterson stateofwi@anthem.com	513-336-2525 513-770-7168	Amanda Colvin and Eric Peterson stateofwi@anthem.com	513-336-2525 513-770-7168
Claims	Customer Service	800-843-6447	Tanya Owens Tanya.owens@anthem.com	317-287-5489 Fax: 330-781-7784
Supplies	Marin LaPlante Kleinke marin.laplantekleinke@anthem.com	920-923-7594 Fax: 920-924-7000	Angie Gehrmann angie.gehrmann@anthem.com	715-852-5672 Fax: 715-852-5639
Employee Customer Service	Customer Service	800-843-6447		
Complaints/Grievances	Customer Service	800-843-6447	Michelle Lotterer michelle.lotterer@bcbsmo.com	314-923-7302 Fax: 877-333-7488
ARISE HEALTH PLAN	**PRIMARY CONTACT NAME EMAIL ADDRESS**	**PRIMARY CONTACT PHONE/FAX NUMBER**	**ALTERNATE CONTACT NAME EMAIL ADDRESS**	**ALTERNATE CONTACT PHONE/FAX NUMBER**
Membership and Coverage	Billing & Enrollment billingandenrollment@ arisehealthplan.com	920-617-6330 Fax: 920-490-6928	Matt Harty matt.harty@wpsic.com	608-977-5827 Fax: 608-221-6885
Claims	Member Services gbmemberservcorresp@ arisehealthplan.com	920-490-6900 Fax: 920-490-6921	Matt Harty matt.harty@wpsic.com	608-977-5827 Fax: 608-221-6885
Supplies	Carrie Helms carrie.helms@wpsic.com	920-490-6962 Fax: 920-490-6948	Matt Harty matt.harty@wpsic.com	608-977-5827 Fax: 608-221-6885
Employee Customer Service	Carrie Helms carrie.helms@wpsic.com	920-490-6962 Fax: 920-490-6948	Matt Harty matt.harty@wpsic.com	608-977-5827 Fax: 608-221-6885
Complaints/Grievances	grievances@arisehealthplan.com		Matt Harty matt.harty@wpsic.com	608-977-5827 Fax: 608-221-6885

DEAN HEALTH PLAN	PRIMARY CONTACT NAME EMAIL ADDRESS	PRIMARY CONTACT PHONE/FAX NUMBER	ALTERNATE CONTACT NAME EMAIL ADDRESS	ALTERNATE CONTACT PHONE/FAX NUMBER
Membership and Coverage	Jessica Lopez jessica.lopez@deancare.com	608-830-5922 Fax: 608-836-9620	Sara Fraederichs sara.fraederichs@deancare.com	608-827-4332 Fax: 608-836-9620
Claims	Customer Care Center dhp.customerrelations@deancare.com www.deancare.com	800-279-1301 Fax: 608-827-4212	Kim Wolff kimberly.wolff@deancare.com	608-836-1400 Fax: 608-827-4212
Supplies	Penny Bound penny.bound@deancare.com	608-827-4122 Fax: 608-252-0834	Martha Henderson Martha.henderson@deancare.com	608-828-7550 Fax: 608-252-0834
Employee Customer Service	Customer Care Center dhp.customerrelations@deancare.com www.deancare.com	800-279-1301 Fax: 608-827-4212	Kim Wolff kimberly.wolff@deancare.com	608-836-1400 Fax: 608-827-4212
Complaints/Grievances	Michelle Olson michelle.olson@deancare.com	608-827-4469 Fax: 608-252-0812	Adam Blum dhp.G&ATeam@deancare.com	608-830-5954 Fax: 608-252-0812
DELTA DENTAL	**PRIMARY CONTACT NAME EMAIL ADDRESS**	**PRIMARY CONTACT PHONE/FAX NUMBER**	**ALTERNATE CONTACT NAME EMAIL ADDRESS**	**ALTERNATE CONTACT PHONE/FAX NUMBER**
Member Services	etfcustomerservice@deltadentalwi.com	844-337-8383	etfsales@deltadentalwi.com	800-236-3713
GHC – EAU CLAIRE	**PRIMARY CONTACT NAME EMAIL ADDRESS**	**PRIMARY CONTACT PHONE/FAX NUMBER**	**ALTERNATE CONTACT NAME EMAIL ADDRESS**	**ALTERNATE CONTACT PHONE/FAX NUMBER**
Membership and Coverage	Cindy Watkins ghcenrollment@group-health.com	715-552-4300 Fax: 715-836-7683	Karen Ring kring@group-health.com	715-552-4300 Fax: 715-836-7683
Claims	Member Services	888-203-7770 Fax: 715-836-7683	Rachel Hedrington rhedrington@group-health.com	715-552-4300 Fax: 715-836-7683
Supplies	Cindy Watkins ghcenrollment@group-health.com	715-552-4300 Fax: 715-836-7683	Karen Ring kring@group-health.com	715-552-4300 Fax: 715-836-7683
Employee Customer Service	Member Services	888-203-7770 Fax: 715-836-7683	Karen Ring kring@group-health.com	715-552-4300 Fax: 715-836-7683
Complaints/Grievances	Jennifer Rust Anderson jrustanderson@group-health.com	715-852-5725 Fax: 715-836-7683	Amy Wolfgram awolfgra@group-health.com	715-852-2995 Fax:715-836-7683

GHC – SOUTH CENTRAL	PRIMARY CONTACT NAME EMAIL ADDRESS	PRIMARY CONTACT PHONE/FAX NUMBER	ALTERNATE CONTACT NAME EMAIL ADDRESS	ALTERNATE CONTACT PHONE/FAX NUMBER
Membership and Coverage	Tamara Wall twall@ghcscw.com	608-260-3170 Fax: 608-662-4837	Sue Burbach sburbach@ghcscw.com	608-251-4156 x4225 Fax: 608-662-4837
Claims	Sue Burbach sburbach@ghcscw.com	608-251-4156, x4225 Fax: 608-828-4856	Kris Mack kmack@ghcscw.com	608-251-4156 x4474 Fax: 608-828-4856
Supplies	Emily Halter ehalter@ghcscw.com	608-662-4883 Fax: 608-662-4980	*Packets:* Tim Vanderzouwen tvanderzouwen@ghcscw.com *Giveaways:* Katelyn McLauglin kmclaughlin@ghcscw.com	608-251-4156 x4830 608-251-4156
Employee Customer Service	Richard Adelman radelman@ghcscw.com	608-441-3290 Fax: 608-441-3291	Shelley Brookens sbrookens@ghcscw.com	608-441-3290 Fax: 608-441-3291
Complaints/Grievances	Jackie Sawle jsawle@ghcscw.com	608-662-4974 Fax: 608-662-4980	Sue Sinnett ssinnett@ghcscw.com	608-828-4853 Fax: 608-662-4980
GUNDERSEN HEALTH PLAN	**PRIMARY CONTACT NAME EMAIL ADDRESS**	**PRIMARY CONTACT PHONE/FAX NUMBER**	**ALTERNATE CONTACT NAME EMAIL ADDRESS**	**ALTERNATE CONTACT PHONE/FAX NUMBER**
Membership and Coverage	Kris Scholze accountrep@gundersenhealth.org	608-775-8011 Fax: 608-775-8060	Troy Schroeder trschroe@gundersenhealth.org	608-775-8049 Fax: 608-775-8060
Claims	Kris Scholze accountrep@gundersenhealth.org	608-775-8011 Fax: 608-775-8060	Kristina Harper klharper@gundersenhealth.org	608-775-8739 Fax: 608-775-8060
Supplies	Kris Scholze accountrep@gundersenhealth.org	Fax: 608-775-8060 608-775-8011	Kristina Harper klharper@gundersenhealth.org	608-775-8739 Fax: 608-775-8060
Employee Customer Service	Kris Scholze accountrep@gundersenhealth.org	608-775-8011 Fax: 608-775-8060	Kristina Harper klharper@gundersenhealth.org	608-775-8739 Fax: 608-775-8060
Complaints/Grievances	Laura Binning labinnin@gundersenhealth.org	608-775- 8014 Fax: 608-775-8060	Kris Scholze accountrep@gundersenthealth.org	608-775-8011 Fax: 608-775-8060

HEALTHPARTNERS	PRIMARY CONTACT NAME EMAIL ADDRESS	PRIMARY CONTACT PHONE/FAX NUMBER	ALTERNATE CONTACT NAME EMAIL ADDRESS	ALTERNATE CONTACT PHONE/FAX NUMBER
Membership and Coverage	Lisa Leonidas lisa.j.leonidas@healthpartners.com	952-883-6018 Fax: 952-883-6075	Lisa Whalen lisa.m.whalen@healthpartners.com	952-883-5949 Fax: 952-883-6075
Claims	Joelle Lambert joelle.j.lambert@healthpartners.com	952-883-6315 Fax: 952-853-8710	E. Sue Tobias elizabeth.s.tobias@healthpartners.com	952-883-7443 Fax: 952-857-8710
Supplies	Joelle Lambert joelle.j.lambert@healthpartners.com	952-883-6315 Fax: 952-853-8710	E. Sue Tobias elizabeth.s.tobias@healthpartners.com	952-883-7443 Fax: 952-857-8710
Employee Customer Service	Care Line	800-551-0859	Member Services	800-883-2177
Complaints/Grievances	Suzanne Anderson suzanne.l.anderson @healthpartners.com	952-967-5497 Fax: 952-883-5666	Mollie Strom mollie.e.strom@healthparnters.com	952-967-6624 Fax: 952-883-5666
HEALTH TRADITION	**PRIMARY CONTACT NAME EMAIL ADDRESS**	**PRIMARY CONTACT PHONE/FAX NUMBER**	**ALTERNATE CONTACT NAME EMAIL ADDRESS**	**ALTERNATE CONTACT PHONE/FAX NUMBER**
Membership and Coverage	Customer Service	877-832-1823 (no fax)	Jane Fjerstad fjerstad.jane@mayo.edu	507-538-5190 Fax: 507-284-0528
Claims	Customer Service	877-832-1823 (no fax)	Vicky Burkhalter burkhalter.vicky@mayo.edu	507-284-5318
Supplies	Kathy Reinolt reinolt.kathy@mayo.edu	608-392-8802 Fax: 608-781-4620	Chris Massa massa.christopher@mayo.edu	608-392-8823 Fax: 608-781-4620
Employee Customer Service	Dave Kramer kramer.david2@mayo.edu	608-392-8826 Fax: 608-781-4620	Kathy Reinolt reinolt.kathy@mayo.edu	608-392-8802 Fax: 608-781-4620
Complaints/Grievances	Kristen Schoenfeld schoenfeld.kristen@mayo.edu	608-781-9692 Fax: 608-781-9653	Shannon McArthur mcarthur.shannon@mayo.edu	608-781-9692 Fax: 608-781-9653

HUMANA 1-800-4humana	PRIMARY CONTACT NAME EMAIL ADDRESS	PRIMARY CONTACT PHONE/FAX NUMBER	ALTERNATE CONTACT NAME EMAIL ADDRESS	ALTERNATE CONTACT PHONE/FAX NUMBER
Membership and Coverage	Sharon Lambert slambert@humana.com	502-301-3340 Fax: 920-339-7792	Dale Rennie drennie@humana.com	502-580-5295
Membership and Coverage – Group Medicare	Peter Almanza palmanza@humana.com	502-476-3864 Fax 502-301-5284	Darin Bright Account Installation Manager Dbright2@humana.com	502-580-7307 Fax: 502-508-9426
Claims	Sharon Lambert slambert@humana.com	502-301-3340 Fax: 920-339-7792	Dale Rennie drennie@humana.com	502-580-5295
Supplies	Elisabeth Wright ewright3@humana.com	262-408-4581 Fax: 920-632-5076	Maggie Wieland mwieland2@humana.com	262-408-4593
Employee Customer Service	Humana Customer Service	855-STOFWIH (855-768-3944)		
Complaints/Grievances	Heidi Krause Lead Grievance and Appeals hkrause@humana.com	502-476-9914 Fax: 920-632-0090 Fax: 502-476-9914	Andrea Harvel Manager, Grievance and Appeals-Appeals, first, second, IRO aharvel@humana.com Cindy Elmergreen: Manager Critical Inquiry-DOI Inquiries, Presidential Complaints, Subpoenas and Records Requests. celmergreen@humana.com	920-337-5667 Fax: 920-339-5043
	Terry Stankevitz Supervisor, Grievance and Appeals tstankevitz@humana.com	920-337-8405 Fax: 920-632-0587		
	Barb DeMoulin Frontline Leader Critical Inquiry, DOI Inquiries, Presidential Complaints, subpoenas and records requests bdemoulin@humana.com	920-337-5148 Fax: 920-339-5043		

MEDICAL ASSOCIATES	PRIMARY CONTACT NAME EMAIL ADDRESS	PRIMARY CONTACT PHONE/FAX NUMBER	ALTERNATE CONTACT NAME EMAIL ADDRESS	ALTERNATE CONTACT PHONE/FAX NUMBER
Membership and Coverage	Laura Boge lboge@mahealthcare.com	563-584-4857 Fax: 563-556-5134	Kathy Brosius kbrosius@mahealthcare.com	563-584-4761 Fax: 563-584-4760
Claims	Kristy Stoney kstoney@mahealthcare.com	563-584-4843 Fax: 563-556-5134	Claims Department mahpclaims@mahealthcare.com	800-747-8900 Fax: 563-556-5134
Supplies	Amy Henry ahenry@mahealthcare.com	563-584-4839 Fax: 563-556-5134	Sales Department	800-747-8900 Fax: 563-556-5134
Employee Customer Service	Tammi Hollenback thollenback@mahealthcare.com	563-584-3275 Fax: 563-584-4893	Health Care Services MAHPHCS@mahealthcare.com	563-584-3275 Fax: 563-584-4893
Complaints/Grievances	Laura Boge lboge@mahealthcare.com	563-584-4857 Fax: 563-556-5134	Karen Brunton kbrunton@mahealthcare.com	563-584-4780 Fax: 563-566-5134
MERCYCARE	**PRIMARY CONTACT NAME EMAIL ADDRESS**	**PRIMARY CONTACT PHONE/FAX NUMBER**	**ALTERNATE CONTACT NAME EMAIL ADDRESS**	**ALTERNATE CONTACT PHONE/FAX NUMBER**
Membership and Coverage	Customer Service mcare@mhsjvl.org	563-584-3275 Fax: 563-584-4893	Betsy Fulmer bfulmer@mhsjvl.org	608-758-7705 Fax: 608-752-3751
Claims	Betsy Fulmer bfulmer@mhsjvl.org	608-758-7705 Fax: 608-752-3751	Karol Frame kframe@mhsjvl.org	608-741-3343 Fax: 608-752-3751
Supplies	Sherrie Sargent ssargent@mhsjvl.org	608-757-3104 Fax: 608-752-3751	Rebekah Falk rfalk@mhsjvl.org	608-758-7739 Fax: 608-752-3751
Employee Customer Service	Judy Formosa jformosa@mhsjvl.org	608-756-4681 Fax: 608-755-4718	Lisa Usgaard lusgaard@mhsjvl.org	608-756-5555 Fax: 608-756-0174
Complaints/Grievances	Patti Heise pheise@mhsjvl.org	608-741-3342 Fax: 608-752-3751	Betsy Fulmer bfulmer@mhsjvl.org	608-758-7705 Fax: 608-752-3751

NAVITUS HEALTH SOLUTIONS	PRIMARY CONTACT NAME EMAIL ADDRESS	PRIMARY CONTACT PHONE/FAX NUMBER	ALTERNATE CONTACT NAME EMAIL ADDRESS	ALTERNATE CONTACT PHONE/FAX NUMBER
Membership and Coverage	Customer Care	866-333-2757 866-333-2757 (Active and early retiree) 866-270-3877 (Navitus MedicareRx)	Pam Olson pam.olson@navitus.com Shannon Tischer shannon.tischer@navitus.com	920-221-4161 Fax: 920-221-4661 920-221-4298 Fax: 920-221-4798
Claims	Customer Care	866-333-2757 866-333-2757 (Active and early retiree) 866-270-3877 (Navitus MedicareRx)	Pam Olson pam.olson@navitus.com Shannon Tischer shannon.tischer@navitus.com	920-221-4161 Fax: 920-221-4661 920-221-4298 Fax: 920-221-4798
Supplies	Shannon Tischer shannon.tischer@navitus.com	920-221-4298 Fax: 920-221-4661	Pam Olson pam.olson@navitus.com	920-221-4161 Fax: 920-221-4661
Complaints/Grievances	Jenny West jenny.west@navitus.com	920-221-4027 Fax: 920-221-4798	Pam Olson pam.olson@navitus.com Shannon Tischer shannon.tischer@navitus.com	920-221-4161 Fax: 920-221-4661 920-221-4298 Fax: 920-221-4798
NETWORK HEALTH PLAN	**PRIMARY CONTACT NAME EMAIL ADDRESS**	**PRIMARY CONTACT PHONE/FAX NUMBER**	**ALTERNATE CONTACT NAME EMAIL ADDRESS**	**ALTERNATE CONTACT PHONE/FAX NUMBER**
Membership and Coverage	Customer Service	800-826-0940 Fax: 920-720-1909	Jim Dahlke jdahlke@networkhealth.com	920-720-1245 Fax: 920-720-1256
Claims	Customer Service	800-826-0940 Fax: 920-720-1909	Jim Dahlke jdahlke@networkhealth.com	920-720-1245 Fax: 920-720-1256
Supplies	Jim Dahlke jdahlke@networkhealth.com	920-720-1245 Fax: 920-720-1256	Customer Service	800-826-0940 Fax: 920-720-1909
Employee Customer Service Wellness Program	Mark Geiger margeige@networkhealth.com	920-720-1566 Fax: 920-720-1750	Customer Service	800-826-0940 Fax: 920-720-1909
Complaints/Grievances	Katherine Lind klind@networkhealth.com	920-720-1759 Fax: 920-720-1832	Jim Dahlke jdahlke@networkhealth.com	920-720-1245 Fax: 920-720-1256

PHYSICIANS PLUS	PRIMARY CONTACT NAME EMAIL ADDRESS	PRIMARY CONTACT PHONE/FAX NUMBER	ALTERNATE CONTACT NAME EMAIL ADDRESS	ALTERNATE CONTACT PHONE/FAX NUMBER
Membership and Coverage	Member Service ppicinfo@pplusic.com	608-282-8900 Fax: 608-327-0321	Ron Sebranek ron.sebranek@pplusic.com	608-417-4544 Fax: 608-327-0325
Claims	Member Service ppicinfo@pplusic.com	608-282-8900 Fax: 608-327-0321	Ron Sebranek ron.sebranek@pplusic.com	608-417-4544 Fax: 608-327-0325
Supplies	Ron Sebranek ron.sebranek@pplusic.com	608-417-4544 Fax: 608-327-0325	Bethany Thomson bethany.thomson@pplusic.com	608-417-4542 Fax: 608-327-0325
Employee Customer Service	UW Behavioral Health	608-417-4709 Fax: 608-287-5993	UW Behavioral Health	608-417-4709 Fax: 608-287-5993
Complaints/Grievances	Sarah Brown sarah.brown@pplusic.com	608-417-4526 Fax: 608-327-0328	Rita Macintire rita.macintire@pplusic.com	608-417-4527 Fax: 608-327-0328
SECURIAN FINANCIAL GROUP	**PRIMARY CONTACT NAME EMAIL ADDRESS**	**PRIMARY CONTACT PHONE/FAX NUMBER**	**ALTERNATE CONTACT NAME EMAIL ADDRESS**	**ALTERNATE CONTACT PHONE/FAX NUMBER**
Membership and Coverage	Kjirsten Elsner kjirsten.elsner@securian.com	866-295-8690, ext. 104 608-277-8665 (fax)	Jody White jody.white@securian.com	866-295-8690, ext. 105 608-277-8665 (fax)
Claims	Madison Branch Office MadisonBranch@securian.com	866-295-8690 608-277-8665 (fax)	Nicole Williams or Kjirsten Elsner MadisonBranch@securian.com	866-295-8690 608-277-8665 (fax)
Complaints/Grievances	Madison Branch Office MadisonBranch@securian.com	866-295-8690 608-277-8665 (fax)	Kjirsten Elsner kjirsten.elsner@securian.com	866-295-8690, ext. 104 608-277-8665 (fax)
SECURITY HEALTH PLAN	**PRIMARY CONTACT NAME EMAIL ADDRESS**	**PRIMARY CONTACT PHONE/FAX NUMBER**	**ALTERNATE CONTACT NAME EMAIL ADDRESS**	**ALTERNATE CONTACT PHONE/FAX NUMBER**
Membership and Coverage	Jan Revling revling.janalee@securityhealth.org	715-221-9459 Fax: 715-221-9974	Enrollment Services Dept. shpmembr@securityhealth.org	715-221-9444 Fax: 715-221-9974
Claims	Sara Foemmel foemmel.sara@securityhealth.org	715-221-9950 Fax: 715-261-4088	Sommer Weiland weiland.sommer@securityhealth.org	715-261-4010 Fax: 715-261-4088
Supplies	Becky Gorst gorst.becky@securityhealth.org	715-221-9711 Fax: 715-221-9456	Rebecca Normington normington.rebecca@securityhealth.org	715-221-9726 Fax: 715-221-9500
Employee Customer Service	Customer Service shpcsweb@securityhealth.org	800-472-2363 Company Fax: 715-221-9500		
Complaints/Grievances	John Beauchamp beauchamp.john@securityhealth.org	715-221-9642 Fax: 715-221-9500	Shelley Kress kress.shelly@securityhealth.org	715-221-9663 Fax: 715-221-9500

STAYWELL	PRIMARY CONTACT NAME EMAIL ADDRESS	PRIMARY CONTACT PHONE/FAX NUMBER	ALTERNATE CONTACT NAME EMAIL ADDRESS	ALTERNATE CONTACT PHONE/FAX NUMBER
Membership and Coverage	Emily Rathjen, Senior Account Executive erathjen@staywell.com	Direct: 651-681-3317 Cell: 612-987-5000	Sara Johnson, Implementation Manager sajohnson@staywell.com	Direct: 651-681-3318
TASC	**PRIMARY CONTACT NAME EMAIL ADDRESS**	**PRIMARY CONTACT PHONE/FAX NUMBER**	**ALTERNATE CONTACT NAME EMAIL ADDRESS**	**ALTERNATE CONTACT PHONE/FAX NUMBER**
Membership and Coverage	Kym Starker stateofwi@tasconline.com	608-316-2459	Kim Fancher	800-422-4661, ext.6651
Employee Customer Service	Customer Care Center 1customercare@tasconline.com	844-786-3947 608-316-2408		
UNITEDHEALTHCARE OF WISCONSIN	**PRIMARY CONTACT NAME EMAIL ADDRESS**	**PRIMARY CONTACT PHONE/FAX NUMBER**	**ALTERNATE CONTACT NAME EMAIL ADDRESS**	**ALTERNATE CONTACT PHONE/FAX NUMBER**
Membership and Coverage	Eligibility—Shelly Mailhiot shelly_mailhiot@uhc.com Coverage—(Employer contact) Heidi Feehan heidi_a_feehan@uhc.com	Eligibility:920-662-8356 Fax: 866-674-5637 Heidi's phone: 763-283-3555	Heidi Feehan heidi_a_feehan@uhc.com	888-380-4565
Claims	Customer Service Center	800-357-0974	Heidi Feehan heidi_a_feehan@uhc.com	888-380-4565
Supplies	Shelly Mailhiot shelly_mailhiot@uhc.com	920-662-8356 Fax: 866-674-5637	Kathy Stachura kathy_a_stachura@uhc.com	920-662-8296 Fax: 866-230-9589
Employee Customer Service	Care24	888-887-4114	Customer Service	800-357-0974
Complaints/Grievances	Customer Service Center	800-357-0974		
UNITY HEALTH INSURANCE (UW HEALTH AND COMMUNITY)	**PRIMARY CONTACT NAME EMAIL ADDRESS**	**PRIMARY CONTACT PHONE/FAX NUMBER**	**ALTERNATE CONTACT NAME EMAIL ADDRESS**	**ALTERNATE CONTACT PHONE/FAX NUMBER**
Membership and Coverage	Rhonda Zick Rhonda.Zick@unityhealth.com	608-643-1492 Fax: 608-643-2564	Kari McChesney Kari.McChesney@unityhealth.com	608-643-1553 Fax: 608-643-2564
Claims	Jamie Ramsey jamie.ramsey@unityhealth.com	608-643-1529 Fax: 608-643-2564	Karen Schofield karen.schofield@unityhealth.com	608-644-3622 Fax: 608-643-2564
Supplies	Cari Alexander cari.alexander@unityhealth.com	608-821-4968 Fax: 608-836-0092	Kris Pongratz kris.pongratz@unityhealth.com	608-821-1072 Fax: 608-836-0092
Employee Customer Service	Jamie Ramsey jamie.ramsey@unityhealth.com	608-643-1529 Fax: 608-643-2564	Karen Schofield karen.schofield@unityhealth.com	608-644-3622 Fax: 608-643-2564
Complaints/Grievances	Kate Salveson memberadvocates@unityhealth.com	608-643-1527 Fax: 608-644-2080	Jessica Bucher memberadvocates@unityhealth.com	608-643-1582 Fax: 608-644-2080

WEA TRUST PPP	PRIMARY CONTACT NAME EMAIL ADDRESS	PRIMARY CONTACT PHONE/FAX NUMBER	ALTERNATE CONTACT NAME EMAIL ADDRESS	ALTERNATE CONTACT PHONE/FAX NUMBER
Membership Coverage	Kathy Mahoney kmahoney@weatrust.com Nancy Nilsen nnilsen@weatrust.com	800-279-4000, ext. 2222 Fax: 608-276-9119 800-279-4000, ext. 6348 Fax: 608-276-9119	Jill Gefke jgefke@weatrust.com John Lunstrum jlunstrum@weatrust.com	800-279-4000, ext. 6279 Fax: 608-276-9119 800-279-4000, ext. 6763 Fax: 608-276-9119
Claims	Nancy Nilsen nnilsen@weatrust.com	800-279-4000, ext. 6348 Fax: 608-276-9119	John Lunstrum jlunstrum@weatrust.com	800-279-4000, ext. 6763 Fax: 608-276-9119
Supplies	Kathy Wirtz kwirtz@weatrust.com	800-279-4000, ext. 6707 Fax: 608-276-9119	Cindy LaMay clamay@weatrust.com	800-279-4000, ext. 6487 Fax: 608-276-9119
Employee Customer Service	Nancy Nilsen nnilsen@weatrust.com	800-279-4000, ext. 6348 Fax: 608-276-9119	John Lunstrum jlunstrum@weatrust.com	800-279-4000, ext. 6763 Fax: (608) 276-9119
Complaints & Grievances	Nancy Nilsen nnilsen@weatrust.com	800-279-4000, ext. 6348 Fax: 608-276-9119	Marie Ziebell mziebell@weatrust.com	800-279-4000, ext. 6242 Fax: 608-276-9119
WPS HEALTH INSURANCE (IYC ACCESS HEALTH PLAN, IYC ACCESS HDHP AND SMP)	**PRIMARY CONTACT NAME EMAIL ADDRESS**	**PRIMARY CONTACT PHONE/FAX NUMBER**	**ALTERNATE CONTACT NAME EMAIL ADDRESS**	**ALTERNATE CONTACT PHONE/FAX NUMBER**
Membership and Coverage	Customer Service matt.harty@wpsic.com	800-634-6448 Fax: 608-223-3639	Carrie Helms carrie.helms@wpsic.com	920-490-6962 Fax: 608-920-490-6948
Claims	Customer Service matt.harty@wpsic.com	800-634-6448 Fax: 608-223-3626	Carrie Helms carrie.helms@wpsic.com	920-490-6962 Fax: 608-920-490-6948
Supplies	Matt Harty matt.harty@wpsic.com	608-977-5827 Fax: 608-221-6885	Carrie Helms carrie.helms@wpsic.com	920-490-6962 Fax: 608-920-490-6948
Employee Customer Service	Customer Service matt.harty@wpsic.com	800-634-6448 Fax: 608-223-3626	Carrie Helms carrie.helms@wpsic.com	920-490-6962 Fax: 608-920-490-6948
Complaints/Grievances	Kathleen Held kathleen.held@wpsic.com	608-221-7128 Fax: 608- 221-6168	Carrie Helms carrie.helms@wpsic.com	920-490-6962 Fax: 608-920-490-6948

Note: For eligibility questions, please contact your ETF Employer Services contact.